Proposed Student Service Units that will Complete Comprehensive Program Review

OIE met with Student Service Unit Deans on 9/13/12 to begin discussions regarding the 2012 Comprehensive Program Review (CPR) for Student Service Units. At that meeting, it was decided that Student Service Units would be broken up into 2 categories: Student-Centered Units, and Service-Centered Units.

Student-Centered Units are those that service the “whole” student. These units provide multiple services to a specific student population on the LACC campus. Service-Centered Units are those that provide a specific service to all students on the LACC campus. These two categories were chosen in order to provide consistency in the CPR process across units. Units in each category will have similar measures that are designed to assess their implementation of the four goals of the College Strategic Master Plan. Below are the units that fall into each category.

Student-Centered Units

1. Extended Opportunity Programs and Services (EOPS/CARE)
2. International Student Services (ISS)
3. Office of Special Services (OSS)
4. First-Year Experience Program (FYE)
5. TRIO/SSS
6. Veteran’s Affairs

Service-Centered Units

1. Admissions & Records
2. Career Center
3. Financial Aid
4. General Counseling
5. Health and Wellness Center
6. School Relations and Outreach
7. Student Assistance Center
8. Student Life and Leadership Development
9. Transfer Center